

Consultation Desk about New-type Coronavirus Infectious Disease

Returnee and Contact Telephone Consultation Center

Please contact the “Returnee and Contact Telephone Consultation Center” before visiting a medical institution directly, if you meet any of the following. Depending on your symptoms, we will immediately guide you to a medical institution that has a “Returnee and Contact Outpatient Facility.”

Those who fall under the guidelines for consultation on new-type coronavirus infectious disease indicated by the Japanese Government.



*Please check the Shinjuku City's official website or the following Shinjuku City new coronavirus telephone consultation.

Weekdays 9:00 a.m. - 5:00 p.m. 03-5273-3836

Returnee and Contact Telephone Consultation Center (Shinjuku Public Health Center)

Weekdays 5:00 p.m. - 9:00 a.m. next day

Saturday, Sunday and public holidays are available 24 hours a day.

Returnee and Contact Telephone Consultation Center

(Tokyo Metropolitan Government) 03-5320-4592

General Consultation on New Coronavirus Infectious Disease

① Shinjuku city new coronavirus telephone consultation

03-5273-3836 Weekdays 9:00 a.m. - 5:00 p.m.

② Tokyo Metropolitan Government new coronavirus infectious disease consultation desk (call center)

03-5320-4509 Daily 9:00 a.m. - 9:00 p.m.

③ Ministry of Health, Labor and Welfare telephone consultation on new coronavirus (call center)

0120-565653 (toll-free) Daily 9:00 a.m. - 9:00 p.m.

Consultation for Foreigners (Multilingual)

Tokyo Metropolitan health and medical information center (HIMAWARI)

03-5285-8181 Daily 9:00 a.m. - 8:00 p.m.

To prevent infection

Wash your hands frequently and always keep “cough etiquette” in mind, just as with seasonal flu, to prevent infection



*Please check Shinjuku City's official website

Shinjuku Public Health Center (☎03-5273-3024 FAX 03-5273-3820)